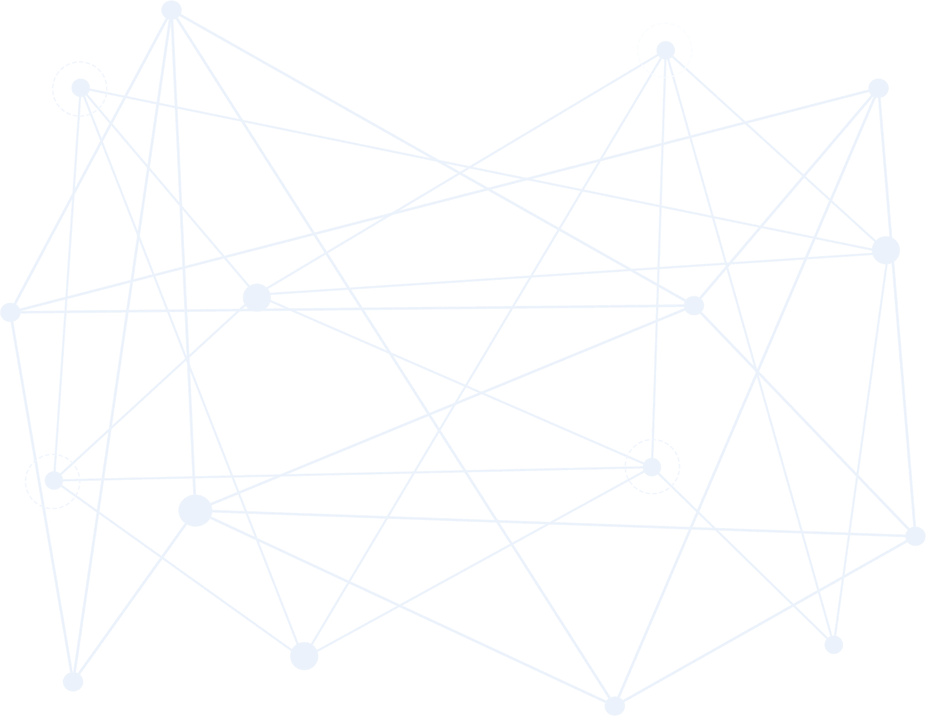


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| **FIRST NAME & SECOND NAME** | Stephen George Motsile |
| **ID NUMBER/DOB** | 28 August 1977 |
| **DESIGNATED GROUP** | Black Male |
| **LANGUAGES** | English, Sotho |
| **NOTICE PERIOD** |  |
| **CONTACT DETAILS** | 063 851 2255 |



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| BRIEF CURRICULUM VITAE |
| **EXECUTIVE SUMMARY:**   * I started working for FNB in 2005 as a bank teller. |

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| **CAREER SUMMARY** | | |
| **COMPANY** | **POSITION** | **DURATION** |
| First National Bank | Senior Business Analyst  Project Management  Process Analyst | July 2006 - Current |

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| **QUALIFICATION** | | | |
| **QUALIFICATION** | | **INSTITUTION** | **YEAR** |
| National Certificate in Business Analysis  National Diploma Project Management | | Faculty Training Institute | 2019 |
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| **SKILLS MATRIX** | | | |
| **Microsoft Office**   * Word, Excel, PowerPoint   **Business process Model**   * Master   **MS Office Products**   * Microsoft Excel - Competent * Microsoft Word - Master * Microsoft PowerPoint - Master * MS Projects - Intermediate level   **Key Attributes**   * Good interpersonal skills * Pays attention to detail * Stimulated by noticing self-growth * Stimulated by learning new methodologies and technology * Growth and goal oriented * Continually improving analytical and technical skills * Always willing to implement new methods or solutions to existing problems * Ability to work well in a team and individually * Always keen on sharing ideas and helping others * Self-driven * Good communication skills | | | |
| **OTHER ACHIEVEMENTS** | | | |
| * (what you * Performed the full development life cycle of FNB Pay Tap To Pay which put FNB at the top at the time * Innovator/Team lead/Architect/Developer for card cancellation at atm where we gave customers an opportunity to cancel all their cards on one go when they have been robbed by using their ID number and card pin * Team Leader/Architect when implementing RKL changes on ATM moving away from a static session keys to the Remote Key Label giving our pin more security * Team Leader/Architect when introducing the new thinking on mandate, to put the mandate on the account rather than on card; and that saved our business a lot of money because when mandate changes we didn’t have to cancel a card anymore but just changed the permission * Proven ability to manage through others. * Strong decision making and problem solving skills. * Able to motivate and lead others in a team environment. * Excellent communication skills, both written and verbal. * An ability to build rapport and trust quickly with work colleagues. * Able to prioritise tasks and workloads in order of importance. * Track record of delivering results with deadlines | | | |
| **EMPLOYMENT RECORD** | | | |
| **Company:**  **Position:**  **Employment Date:** | **First National Bank**  **Technical Team Leader (Hogan Technology) / Technical design approvals / Technical feasibility solutions design**  **July 2006 - Current**  **Duties:**   * Look after two systems within Debit card (transaction and issuing part) * Sit on architecture forum (PDF) within debit card which is responsible for architecture * Sit on Card Enabler forum which is responsible for project priorities * Server as a 2IC within Debit card system * Define and give input to business requirements * Ensure process, system and customer efficiencies * Develop Databases, programs and procedures necessary to intergrate or implement the system * Recognize and resolve system related problems * Make necessary decisions that improve the system * Come with innovative ideas to improve our system * Go through all Business requirements and estimate how long and the extend of complexity * Attend meetings to discuss business requirements with different stakeholders * Business process mapping and modelling (Microsoft visio) * Coding the solutions and doing unit testing * Entrusted with approving designs in my team | | |
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| **PROJECTS** | | | |
| **Project 01: Enterprise Telling Solution**  This enable the FNB customers to cancel cards at our ATM by only inputting the ID NUMBER and the card pin. This is more helpful in the event when our customers have been robbed of their belongings. The project won an innovation award on 2016 came out 2nd.  **Role**: **Business analyst and Capability Lead**  **Project size**: 5 Months  **Responsibilities**:   * I Came up with this idea after when one of our customers was robbed the belongings and couldn’t cancel since the handbag was stolen with phones and identity document. * Giving presentation to our business and all stake holders involved. * Preparing the business document and running with the technical workshop   **Project 02: Enterprise Stock System**  Before this system was introduced branches used to use spreadsheet to receive and acknowledges cards and then the customer had to sign spreadsheet when they come to collect cards and cards allocated to consultant was also managed by spreadsheet. This project introduced a system to do receiving of cards, allocation of cards to consultants and also customer collecting cards.  **Role: Business analyst and capability lead**  **Project size:** 6 months  **Responsibilities**:   * Holding JAD sessions with the pop developers and their architects explaining the flow of the new system * Meeting with business analyst and system analyst to make sure the process is well documented * Selling the idea to our business and making sure they see the benefit of this new system to them and the branches. * Coming up with suggestions of how the new flow should look like.   **Project 03: VIRTUAL CARD ON POWE**  With the introduction of Virtual card we gave our customer the ability to do e-commerce transaction using a virtual card where the risk of exposing their actual card on online transactions was minimized.  **Role**: **Technical Team Lead**  **Project size**: 10months  **Responsibilities**:   * Holding JAD sessions with the Powercard team and advising them of the functionality and also about the structure that the virtual card should adopt * Meeting with the Analysts to make sure that the documents reflect what is really designed. * Presenting the solution to the business, technical team and selling the idea * Status reporting on a weekly basis   **Project 04: PCI (PERSONAL CONSUMER INFORMATION)**  Migrating current debit cards to CHIP and PIN, non-personalized and instantly issued Debit Cards.  **Role**: **Technical Team Lead**  **Project size**: Still ongoing  **Responsibilities**:   * Holding JAD sessions with the card team to discuss the project requirements, possible design solutions and implementation plans * Approving the solution to make sure we are complaint * Meeting with the Analysts to make sure that the documents reflect what is really designed.Presenting the solution to the business, technical team and selling the idea * Status reporting on a weekly basis   **PROJECT AWARD**  *EWallet through PEP project* | | | |

